

Terms & Conditions

The Promotion Overview and the Terms and Conditions that follow describe the 'Geberit Aquaclean Consumer Purchase' promotion and shall be deemed to be accepted by any consumer participating in the scheme.

1) Promotion Overview

1.1 Geberit Aquaclean customers will receive a voucher for every eligible Geberit AquaClean purchased during the promotional period.

To be eligible to take part in the promotion, customers must:

- Purchase a new Geberit AquaClean product from an authorised Geberit retailer/stockist during the Promotional Period which is [07/05/2025] and [1/1/2026].
- Be a resident of United Kingdom, where the promotion is valid.
- Be an individual customer only. It is not open to businesses or trade customers.

1.2 Eligible Products and the details of the voucher to be issued are as follows:

Geberit AquaClean Product	Voucher to be issued
Mera range	£250 John Lewis voucher
Sela range	£150 John Lewis voucher
Tuma range	£100 John Lewis voucher
Alba	£100 John Lewis voucher

The voucher will be issued electronically and can be used for online or in-store purchases at John Lewis. The voucher is valid for 24 months from the date of issue and cannot be extended, refunded, or exchanged for cash or any other products. Any remaining balance on the voucher will not be refunded.

1.3 A customer can make a claim for a voucher by completing the online claim form at <https://www.geberit.co.uk/service-support/customer-service-aquaclean/gac-cashback-incentive-2025.html> within 30 days of purchase. The claim form will require:

- Proof of purchase (invoice and before and after pictures of your bathroom)
- Full name, email address, delivery address for the voucher. Once you have submitted the form you will receive a link to product registration to be filled out.

1.4 Once the claim is successfully submitted and verified, the John Lewis voucher will be sent to the customer's nominated email address within 30 days

1.5 The following products and purchases are excluded from this promotion

- Refurbished, second-hand, or previously owned products.
- Purchases made through third-party resellers or auction sites (not officially recognised by Geberit as an authorised distributor or stockist of their product)

2) Limitations and Restrictions

Only one voucher can be claimed per customer, per Eligible Product purchased. Multiple claims from the same customer for different AquaClean products are allowed, but each purchase must be submitted separately. Geberit reserves the right to refuse a claim if the terms of the promotion are not met, or if fraudulent or incorrect information is provided.

3) Privacy and Data Protection

By submitting a claim, customers agree to Geberit's privacy policy and the processing of their personal data for the purpose of administering this promotion. Geberit will not share personal details with any third parties, except as necessary to fulfil the delivery of the voucher.

4) General Terms

4.1 Geberit reserves the right to amend, extend, or cancel this promotion at any time without notice.

4.2 In the event of a dispute, Geberit's decision will be final.

These terms and conditions are governed by the laws of the United Kingdom and any disputes arising in relation to the promotion will be subject to the exclusive jurisdiction of the courts in the United Kingdom.

4.3 Events may occur that render the promotion impossible due to reasons beyond the control of Geberit Sales Ltd and accordingly Geberit Sales Ltd may at its absolute discretion vary or amend the promotion and the entrant agrees that no liability shall attach to Geberit Sales Ltd as a result thereof.

4.4 These Terms and Conditions are to be interpreted in accordance with English law and any dispute arising out of these Terms or their subject matter is subject to the exclusive jurisdiction of the English Courts. Geberit Sales Ltd.: Geberit House, Edgehill Drive, Warwick, Warwickshire, CV34 6NH.

5) Contact Information

For further details or queries regarding this promotion, please contact Geberit at:

aquaclean.uk@geberit.com

<https://www.geberit.co.uk/service-support/customer-service-aquaclean/gac-cashback-incentive-2025.html>